6342 Z1 NET CUSTODIAL SERVICE

ATTACHMENT A - BIDDER REQUIREMENTS

The bidder should provide the following information in response to this RFP.

* + 1. Describe bidder’s understanding of the project requirements including performance requirements.

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| Bidder Response: |

* + 1. Describe bidder’s understanding of the expectation regarding following current CDC guidelines? Including masks, gloves, sanitation, etc.

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| Bidder Response: |

* + 1. Describe bidder’s contract implementation approach.

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| Bidder Response: |

* + 1. Describe bidder’s overall operational approach and methodology.

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| Bidder Response: |

* + 1. Please describe any certification bidder currently maintains (such as Certified Industry Management Standard (CIMS) or Green Cleaning Certified.

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| Bidder Response: |

* + 1. Describe bidder’s communication approach to the project. Describe customer service systems and processes that will be used for this contract.

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| Bidder Response: |

* + 1. Describe the quality control checks bidder uses to assure reliability through accountability?

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| Bidder Response: |

* + 1. Describe how bidder screens and selects employees?

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| Bidder Response: |

* + 1. What is bidder’s annual employee turnover percentages for the last five (5) years?

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| Bidder Response: |

* + 1. Describe training procedures for new employees.

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| Bidder Response: |

* + 1. Describe any opportunities and/or assistance employees receive to obtain specialized training or certification?

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| Bidder Response: |

* + 1. How does the bidder motivate and manage the teams assigned to current custodial projects?

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| Bidder Response: |